

Care Dimensions, one of the nation's first hospice programs and the region's largest, provides services in over 100 communities in Massachusetts.

As a non-profit, community-based leader in advanced illness care, we honor diversity and welcome patients of all race, color, national origin, age, disability, religion, sexual orientation or gender expression. Our services include:

- Hospice
- Palliative care
- Specialized care programs: Dementia, Cardiac and Lung Diseases, Pediatrics, Developmentally Disabled Adults
- Meeting the unique needs of: Veterans and the LGBTQ Community
- Kaplan Family Hospice House and Care Dimensions Hospice House
- Grief support
- HomeMD primary care at home
- Care Dimensions Learning Institute

Main: 888-283-1722 | 978-774-7566

Referrals: 888-287-1255 Referral Fax: 978-774-4389

CareDimensions.org





We Honor Veterans

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-888-283-1722 (TTY: 7-1-1).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-283-1722 (TTY: 7-1-1).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-888-283-1722 (TTY: 7-1-1). 03/202



Inpatient Hospice Houses

Kaplan Family Hospice House (Danvers)
Care Dimensions Hospice House (Lincoln)



Homelike alternatives to hospitalization where patients receive skilled care, comfort, and emotional and spiritual support.

"The compassion, care and environment were superior to any place we could have imagined."

Sometimes situations arise that make it difficult for adults and children receiving hospice care to be cared for at home. Care Dimensions has two inpatient hospice houses that serve as an alternative to hospitalization for patients who require specialized care for acute pain and symptom management.

Our hospice houses combine the comfort of home with the benefits of round-the-clock medical care.

OUR HOSPICE HOUSES

While hospice care is usually provided at home, sometimes symptoms or crisis situations arise that are better managed by a brief stay at one of our inpatient hospice houses – Kaplan Family Hospice House (Danvers) and the Care Dimensions Hospice House (Lincoln, on the Waltham line). Our hospice houses offer a general inpatient level of care in a warm, homelike setting where patients receive medical care, comfort, emotional and spiritual support. Friends and family are welcome any time.

Our hospice houses have convenient highway access (Route 128) and are located in quiet areas surrounded by beautiful landscaping and natural areas. They feature:

- Private, spacious suites with wheelchair-accessible bathrooms
- Most rooms have private patios (patient beds can be moved to the patio)
- Family rooms and common areas with comfortable amenities
- Children's playroom with toys and games
- WiFi internet access and computers
- Kitchen and dining area
- Chapel or contemplation area
- Gardens and walkways



ROUND-THE-CLOCK CARE

Patient care is provided by a team of board-certified physicians, nurse practitioners, registered nurses, hospice aides, social workers and chaplains—all with extensive end-of-life expertise. Care is enhanced by trained volunteers who help provide comfort and support to patients, families, and visitors. Complementary therapies include massage, Reiki, Compassionate Touch, music therapy, and pet therapy.

"We feel blessed that the staff's medical expertise and compassionate support allowed my father to be pain free and comfortable."

A LEVEL OF CARE FOR ALL NEEDS

Patients can be admitted to our hospice houses from home or upon discharge from a hospital. We offer different levels of care to meet patient and family needs, including:

- Inpatient/acute care for complex pain and symptom management.
- Respite care to relieve caregivers for up to five days. Based on availability.
- Private pay routine hospice care is an option for patients who do not meet the general inpatient level of care requirements and who have no suitable residence or caregiver. Patients must meet certain clinical and financial guidelines.
 Private pay stays must be approved by staff and require a room and board charge.

Special pediatric suites are available for children who need complex pain and symptom management.

REFERRALS

eligible patients.

Admittance to our hospice houses is determined by an assessment of patient needs by nursing staff in collaboration with family and attending physicians. Patients, family members and health care professionals can make a referral and request an evaluation by calling 888-287-1255. You can tour our hospice houses any time, or view our online tour and photo album at CareDimensions.org/kaplan or CareDimensions.org/cdhh.

Medicare, Medicaid and most insurance plans cover

all or part of our hospice house care for clinically

SUPPORTING CARE DIMENSIONS

PAYMENT FOR HOSPICE CARE

As a non-profit organization, Care Dimensions relies on philanthropic support from the community and grateful families to help us bridge the gap to meet current needs, provide care to patients who are underinsured, and to enrich our care for patients and families. Your support makes it possible for us to continue our mission to provide care to all who need it.

Referrals: 888-287-1255



Kaplan Family Hospice House 78 Liberty Street Danvers, MA 01923

Care Dimensions Hospice House 125 Winter Street Lincoln, MA 01773